CANCELLATION FEE AND DEPOSIT

A stay is definitively booked **only after a 50% deposit has been paid.**

(If a recreation voucher is used, the invoice must be paid in full, 100% of the price of the stay, IN ADVANCE !!!!!)

The balance (does not apply when a recreation voucher is used) and the refundable deposit of €100 per chalet **are payable on arrival.**

Cancelling a stay before the arrival date is subject to the cancellation fees listed below.

Fee in case of cancellation of your booking:

60 - 31 days before the confirmed accommodation date we charge a cancellation fee of **50% of the amount paid.**

30 - 15 days before the confirmed accommodation date we charge a cancellation fee of **70% of the amount paid.**

14 or fewer days before the confirmed accommodation date we charge a cancellation fee of **100% of the amount paid.**

>>> Check-in from 16:00 and check-out by 10:00 <<<

Kind regards

Family Resort Zázrivá